

SUMMER SCHOOLS 2022: PAYMENT AND CANCELLATION POLICY

Payment and cancellation policy for programs designed for groups

These conditions will be applied to those programs specifically designed for groups of students at the request of any university, company or educational agency. In this case programs will be defined as a specific package of courses, accommodation, activities, transportation, excursions and other expenses related to their implementation.

Payment conditions

- The deadline for payments for programs will be 30 days before the start of the corresponding program.

Cancellation policy regarding the contracted program

- In the case of cancellation between 30 and 15 days before the starting date, a penalty of 20% of the total cost will be applied.
- If the program is cancelled less than 15 days before starting date, a penalty of 100% of the total will be applied.

These conditions may be reviewed in situation of Force Majeure, such as restrictions imposed due to Covid-19. In any case, 5% of the expenses related to the program will be charged as processing costs

In case of cancellation, Alcalingua will offer an online program covering the contents agreed with the contracting institution or company.